



**National
Electrification
Administration**

Document Title:

NEA BIT Go Live with ECs Q&A

Date:

May 26, 2021

#	Attendee Name	EC	Question	Answer	Question Category	Status
1	Joan Avila	PALECO IT	good day, how to reset password for forgotten passwords? ung credentials po ba is same pa rin po sa dati?	An email notification will be sent to the registered primary email address. It is important that the email address you submitted for account creation was correct.	Reset Password	Answered
2	Beverlymarie Cabahug	LANECO	before changing the password po... ano po yung nka default na password?	Your credentials will be sent to you via email after our go live ceremony.	Reset Password	Answered
3	Jenny Longjas	LEYECO II	dati, the default password for the login is nea12345, not sure now..	Your credentials will be sent to you via email after our go live ceremony.	Reset Password	Answered
4	Rowena Astillo	BOHECO I	can we re-use our existing password even if we need to update it every 6 months?	The suggestion to update the password every 6 months is only a recommendation for security reasons. The system does not validate/check if you have already updated your password after 6 months. If you will update your password, you cannot reuse the past 10 passwords that you have used.	Reset Password	Answered
5	Joe Niel Tuzon	FICELCO	goo day, ung dati po bang login accounts is retain pa rin or nareset lahat, thank	Your credentials will be sent to you via email after our go live ceremony.	User Credential	Answered
6	Group	KAELCO	Paanu po idownload ung certificate. saan po naming sya pwede idownload. another po is that sa tagal na hndi namin nagamit and WEB PORTAL, we already forgot the password..	The security certificates will be sent your email along with your credentials after our go live ceremony. There is a step by step guide for installation included as attachment in the email.	Security Certificate	Answered
7	Beverlymarie Cabahug	LANECO	yung security cert insalled before...need po ba na palitan using the new security cert?	Yes. The security certificates will be sent your email along with your credentials after our go live ceremony.	Security Certificate	Answered



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8	Eric D. Fabroa	NORSAMELCO	Good morning paano ba makakuha ng user name tapos password kasi bago pala ako.	Your credentials will be sent to you via email after our go live ceremony.	User Credential	Answered															
9	Beverlymarie Cabahug	LANECO	it was mentioned na we will have to call nea for submission of revised det... pls give us po contact number..thanks	Submission of revised DET can only be accepted by the web portal IF the existing submission's status is Acknowledged Receipt/For Revision.	DET Submission	Answered															
10	ROwena Astillo	BOHECO I	how soon can we get notification after we upload the file? what's the lead time of the validation or review from the time we submit/upload the reports?	<p>You will be notified as soon as your DET's status has been updated to Acknowledged Receipt/For Revision.</p> <p>Below are the deadline for NEA DET reviewers:</p> <table border="1"> <thead> <tr> <th colspan="3">DET Deadline Reminders</th> </tr> <tr> <th>DET</th> <th>EC Submission</th> <th>NEA DET Review</th> </tr> </thead> <tbody> <tr> <td>SEP & BLEP</td> <td>Every Thursday, 11:59 PM</td> <td>Every Thursday of the following week, 11:59 PM</td> </tr> <tr> <td>Connections</td> <td>Every 15th, 11:59 PM</td> <td>Every 22nd, 11:59 PM</td> </tr> <tr> <td>Other DETs</td> <td>Every 30th, 11:59 PM</td> <td>Every 14th or 15th of the following month, 11:59 PM</td> </tr> </tbody> </table>	DET Deadline Reminders			DET	EC Submission	NEA DET Review	SEP & BLEP	Every Thursday, 11:59 PM	Every Thursday of the following week, 11:59 PM	Connections	Every 15th, 11:59 PM	Every 22nd, 11:59 PM	Other DETs	Every 30th, 11:59 PM	Every 14th or 15th of the following month, 11:59 PM	DET Submission	Answered
DET Deadline Reminders																					
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Connections	Every 15th, 11:59 PM	Every 22nd, 11:59 PM																			
Other DETs	Every 30th, 11:59 PM	Every 14th or 15th of the following month, 11:59 PM																			
11	Group	SORECO I	dapat po ma send po yong digital certificate para ma installed po sa computer na gagamitin dios mabalos	Yes. The security certificates will be sent to your email along with your credentials after our go live ceremony.	Security Certificate	Answered															



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12	Roel Cabillo	LEYECO V	Hindi naba limited yung character sa interruption report when we input the detailed town/city/municipality/barangay/pirok/sitios?	<p>Interruption DET is still the same as before. Previously applied character limitations are still the same.</p> <p>Portal validation for character limit of "Town/ City/ Barangay/ or Subdivision Affected *" field in Interruption DET is 255.</p>	DET Character Limit	Answered
13	Eliseo S. Bercero	MOELCI II	<p>sir pwede po ba maka hingi nang tutorial video para sa pag install nea bit. like sa install nang certificate and etc....</p> <p>kasi dito di pa kami nakapasok sa nea web portal...</p>	<p>The security certificates will be sent to your email along with your credentials after our go live ceremony.</p> <p>There is a step by step guide for installation included as attachment in the email.</p>	Security Certificate	Answered
14	Fernando Bolima Jr	ALECO	<p>Pano po ung wala pa pong acc.? f_bolima25@yahoo.com email ko po</p>	<p>For new users, we need the following:</p> <p>First Name Middle Name Last Name Primary Email Address Secondary Email Address EC</p>	New User - User Credential	Answered
15	Group	MASELCO	gumagana pa po ba yung old digital certificates? or mag install po kami ng bago?	Yes. The security certificates will be sent your email along with your credentials after our go live ceremony.	Security Certificate	Answered
16	Eliseo S. Bercero	MOELCI II	sir yun link na try naming dito.pero mag error man yung browser.	You have to install the security certificates in order to access the web portal.	Security Certificate	Answered
17	Nolan Sunico	ZAMCELCO	IS there Password reset in case we forgot the password?	An email notification will be sent to the registered primary email address. It is important that the email address you submitted for account creation was correct.	Reset Password	Answered
18	Jamerah Jamail	MAGELCO	requesting po ng presentation : jamerahjmail24@gmail.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered



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19	Eliseo S. Bercero	MOELCI II	nag type po ako yung binigay na link..neagovph.net ito pong yung lumabas... This site can't be reached	You have to install the security certificates in order to access the web portal.	Security Certificate	Answered
20	Group	CENPELCO	On the case of CENPELCO, MSEAC terms was already finished. There was no renewal because we already concentrated to MCOO, 1. What are we going to do with MSEAC template? 2. How are we going to report the MCOO Data? Kindly refresh us how to input/update the database. There are directors who are no longer connected to the Coop.	MSEAC DET will be replaced by MCOO DET. MCOO DET is in progress. In the meantime, please continue submitting MSEAC DET.	Refer to NEA - DET Submission	Answered
21	Ben	SOLECO	emindajao@gmail.com Request for presentation	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
22	Pearl Angela C. Delasan	SOCOTECO2	good morning po sir.. new user from socoteco II . need lng po ba ang name?	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered



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23	Alvin Pagbilao	TARELCO1	new user request: mayvellene.deaquino@tarelco1ph.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
24	Go	SURNECO	sir pa update po sana kami master data. Saan po namin e send? pls provide email ad. thank you	You can file a request ticket in OTRS or do the following, Email NEA BIT Service Desk: neabitsupport@indracompany.com Call NEA BIT Service Desk: 09992200319	Request	Answered
25	Sheryl C. Agnes-Yanesa	SORECO2	sir pa update po sana kami master data. Saan po namin e send? pls provide email ad. thank you	You can file a request ticket in OTRS or do the following, Email NEA BIT Service Desk: neabitsupport@indracompany.com Call NEA BIT Service Desk: 09992200319	Request	Answered
26	Michael Salvador	IFELCO	may we request copy of password per user per coop po..username and password po ng mga user per coop	Your credentials will be sent to you via email after our go live ceremony.	Reset Password	Answered
27	Jayson Carolino	FLECO	paano po na a update ang default names ng board of directors sa trainings and seminars. may updated po naman kaming data ng BODs sa template ng BOD	You can file a request ticket in OTRS or do the following, Email NEA BIT Service Desk: neabitsupport@indracompany.com Call NEA BIT Service Desk: 09992200319	Request	Answered
28	Group	CENPELCO	Need pa po ba mag fill up doon sa simplified DET sa technical templates sa submission for the month of April this 30th?	Simplified technical DETs should be continuously submitted.	Refer to NEA - DET Submission	Answered



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29	Group	AKELCO	Hello po, how can we get a copy of a new/updated geographical codes. Thanks	You can download this through the web portal. Click on Downloads>Geography>Select the Region you want to download>pdf file will be downloaded.	Geography	Answered
30	Azenith C. Aquino	TARELCO II	new user account request : zen.aquino@tarelco2.com thank you po	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
31	Eric D. Fabroa	NORSAMELCO	Good morning, paano madownload yun GEO ID per Sitio?	You can download this through the web portal. Click on Downloads>Geography>Select the Region you want to download>pdf file will be downloaded.	Geography	Answered
32	IT	CEBECO II	Can we access the nea web portal today?	You can start accessing the web portal tomorrow, May 27, 2021.	NEA BIT Start	Answered
33	Noreen	LEYECO V	new user account request: oteroleden@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
34	Pearl Angela C. Delasan	SOCOTECO2	sir, multiple units isang security certificate lang po ba?	Security Certificate needs to be installed per laptop/machine.	Security Certificate	Answered



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35	Jenny Longjas	LEYECO II	hi po! are the security certificates available from the NEA BIT Infopedia already? I just tried downloading now but I am only able to download the installation guide, not the security certificates..	Yes. The certificates and guide can be downloaded from NEA BIT Infopedia. If you encounter any issues in downloading this, an email will be sent containing the certificates and guides. You may try to redownload them.	Security Certificate	Answered
36	Group	AKELCO	Kelan po pwede ma download ang updated DETs	On May 27, 2021 Web Portal will be available to all users. You can download the DET by clicking on Templates>Select DET that you want to download.	NEA BIT Start	Answered
37	Rhonel Maninang		Question po regarding sa submission ng previous reports Jan-May 2021 Connection report which is sabi niyo po due po this June 15 2021, gagamitin na po ba yung bagong template & bagong geo codes? Thanks po!	For all NEA BIT Web Portal submissions, the latest DET and latest Geo Codes should be used.	DET Submission	Answered
38	Group	ROMELCO	Pwede po ba maraming PC ang paggagamitan ng certificate?	Yes. Security certificates may be installed in different PCs.	Security Certificate	Answered
39	Pearl Angela C. Delasan	SOCOTECO2	new user account request: socoteco2.lad.rco@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered



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40	Group	ASELCO	new user account request: pjsanbermiso@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
41	Rhea Mae Catolpos	MOELCI II	yung file name na may version 1 po, yun po ba yung first revised report ? or yung first original report po dapat may v1 na sa file name? thanks po	The first submission is V1.	DET Submission	Answered
42	Gremar Torres	NORECO II	new user account request : it_office@noreco2.com.ph	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
43	Marineth Madolid - Pombo	ESAMELCO	Previously po we had a problem on the date format mmdyyy. We have raised it through OTRS many times pero hindi nasolve. Sana po ok na ngayon.	We'll contact user about this issue by tomorrow once she had an access already.	For checking with user	Answered



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44	Frances Obispo	CAGELCO I	Sir, pabigay ng contact number ny matawagan kung meron man concerns. I hope na address na ung concern regarding BODS. pag over na kc ang term di na tinatanggap ng web portal.	You can file a ticket in OTRS or do the following, Email NEA BIT Service Desk: neabitsupport@indracompany.com Call NEA BIT Service Desk: 09992200319	NEA BIT Service Desk	Answered
45	Janet Notarte	LEYECO IV	For the resubmission or revision after the deadline since ang latest date na ang maconsider, will it considered late na?	Yes. The new upload date will be the new official Submission Date.	DET Submission	Answered
46	Joe Niel Tuzon	FICELCO	Good day po, previously, FICELCO TECHNICAL DET in ENERGY AND INTERRUPTION DATA selects only ON-GRID po, kasi hindi po inaaccept dati ung submissions to web portal kung nakaselect po ang OFF-GRID. Since OFF-GRID po kami, ano po pwede naming gawin to request for that DET to correct it, para maaccept po ng web portal ung off-grid selection.	Your grid-type in EC Profile should be updated to OFF GRID. Please file a request ticket for this. Upon checking, your current grid type in NEA BIT is ON GRID.	Request	Answered
47	Jamerah Jamail	MAGELCO	digital certificate request: jamerahjmail24@gmail.com	Security Certificates will be sent thru email or may be downloaded in the Reference section of our NEA BIT Infopedia. http://202.90.134.6:8080/nea/nea-bit-references-2/category/260-web-portal-security-certificate-year-2021	Security Certificate	Answered
48	Group	BANELCO	mc_espina@ymail.com for presentation . thanks	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered



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49	Janet Notarte	LEYECO IV	For this month's submission with due date May 30, sa NEA BIT na po ba magsubmit or sa email pa din?	DETs until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered
50	Amanah Camama	LASURECO	I would like to ask po, what will happen sa mga template na hindi po ma fill up? Sa case po ng LASURECO, we are still on validation stage po. May mga data po na hindi po namin ma provide.	Non-submission of DETs will be tagged as non-compliant.	Refer to NEA - DET Submission	Answered
51	Ben	SOLECO	emindajao@gmail.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
52	Frances Obispo	CAGELCO I	sir ask ko lang kelan po to mag take effect?	On May 27, Web Portal will be available to all users.	NEA BIT Start	Answered
53	Edralyn Castro	QUEZELCO I	may iba pa po bang way to send concerns pag down ang otrs?	Email NEA BIT Service Desk: neabitsupport@indracompany.com Call NEA BIT Service Desk: 09992200319	NEA BIT Service Desk	Answered
54	Rommic Llanasa	CEBECO II	Good morning sir, pahingi narin po kami kopya ng FAQ through email for our future reference po. Thank you.	FAQ will be available in the Frequently Asked Questions section of the NEA BIT Infopedia. http://202.90.134.6:8080/nea/frequently-asked-questions	Infopedia	Answered
55	Eric D. Fabroa	NORSAMELCO	ericfabroa6151986@gmail.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
56	Eliseo S. Bercero	MOELCI II	eliseobercero@gmail.com from MOELCI-II	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
57	Marcial Nahiwan	IFELCO	Sir ung affidavit po ba ay per department para sa submission. Thanks	Per EC	Refer to NEA - NEA Process	Answered



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58	Jusannie Monton	ZANECO	just clarification sa date to be input sa file name is the reporting date.... does it mean we will assumed the date to be input for January to May 2021 reports since we will upload them this june po? kindly give example po as reference	The date part of the previous submission's file name can be: 20210101 -> for January 20210201 -> for February 20210301 -> for March etc. Note that the system does not validate the filename.	DET Submission	Answered
59	Group	PROSIELCO	PROSIELCO E-MAIL: prosielcocss@gmail.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
60	Almer	LEYECO V	when we will be start uploading thru the web portal?	User may start uploading by tomorrow, 27 May 2021 at 7:00AM.	DET Submission	Answered
61	Juliet Florin	MORESCO 2	Good morning. Anong date of submission po ang kinoconsider ni NEA for our KPS. Yong date of first submission or date of re-uploading if pinaparevise ang isang DET? Thank you.	Based in policy, date of revised DET (latest) submission is the basis for the <i>date of submission</i> . AMS will further check the source of monitoring reports as these are the bases of NEA's KPS.	Monitoring Reports	To follow
62	Rommic Llanasa	CEBECO I	Good morning Sir Rhod, may we know the storage for our reports? Is it cloud or local?	Storage of NEA BIT data is in the cloud.	General Inquiry	Answered
63	Perry Ryan S. Ocubillo	LEYECO V	Yung format/template po ng Rate sa DET, pleased add type of consumer like flat Rate StLight	Please file a request ticket in OTRS. Provide the specific field to be updated and the details of the update needed.	Request	Answered



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64	Lucy Lane Galve	NORECO II	Good morning, our reports which are due this May 30, 2021 are to be submitted in the NEA Bit already? If so, deadline is extended to June 30, 2021 (Financial DETs)? Do we still submit via email our May 30, 2021 reports? Thank you.	DETs until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered
65	Alvin Pagbilao	TARELCO 1	Tarelco1 user name please email us! rickysdasalla@yahoo.com, christianjay.deleon@tarelco1ph.com, srivlersapp@yahoo.com	Your credentials will be sent to you via email after our go live ceremony.	User Credential	Answered
66	Group	AKELCO	Pwede po kami makahingi ng contact numbers ng mga department in charge for its DETs. Salamat po	Refer to advisory/memo (c/o Lovejoy)	Refer to NEA - NEA Process	Answered
67	Ben	SOLECO	emindajao@gmail.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
68	Leonard Sandoval	CAGELCO2	Kindly email the files in our official CAGELCO2 email: mail@cagelco2.org.ph thank you.	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
69	Group	SAMELCO 2	hi dissolve na po yung MSEAC naming. so pano po gagawin? do we still need to submit the old file? thank you	MSEAC DET will be replaced by MCOO DET. MCOO DET is in progress. In the meantime, please continue submitting MSEAC DET.	Refer to NEA - DET Submission	Answered
70	Josierielle Gastones	BOHECO I	for the NEA Web portal username and password and also the certificate po, kindly include my email po jypacatang@yahoo.com	Service Desk will send an email.	NEA BIT Service Desk	Answered



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71	Beverlymarie Cabahug	LANECO	hello... some ECs po wala nang MSEAC due to implementation of mcope	MSEAC DET will be replaced by MCOO DET. MCOO DET is in progress. In the meantime, please continue submitting MSEAC DET.	Refer to NEA - DET Submission	Answered
72	Roel Cabillo	LEYECO V	Paki CC po ako sa new NEA BIT certificate. fil_roel04@yahoo.com	Security Certificates will be sent thru email or may be downloaded in the Reference section of our NEA BIT Infopedia. http://202.90.134.6:8080/nea/nea-bit-references-2/category/260-web-portal-security-certificate-year-2021	Security Certificate	Answered
73	Dennis Notarte	LEYECO IV	magbigay po ba kayo ng updated geography master data?	You can download this through the web portal. Click on Downloads>Geography>Select the Region you want to download>pdf file will be downloaded.	Geography	Answered
74	Lorinda Soriano	PELCO II	Do we need to reinstall the certificates? I tried to reset my password but until now I have not received email to reset password po	Web Portal will be available to user on May 27, 2021.	Security Certificate	Answered
75	Nolan Sunico	ZAMCELCO	paki include po kami sa NEA-BIT Certificate maam/sir	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Security Certificate	Answered
76	Alden Derf C. Fabro	BATANELCO	new user request: aldenderfc.fabro99@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered



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77	Group	SAMELCO 2	MAG KAIBA PO KASI COMPOSITION NG MSEAC AND MCOPE	MSEAC DET will be replaced by MCOO DET. MCOO DET is in progress. In the meantime, please continue submitting MSEAC DET.	Refer to NEA - DET Submission	Answered
78	Olive Bete	BENECO	good morning! for the Update Requests, we noticed that these templates are being submitted monthly. would this mean that these templates will be submitted once only and will only be updated if there are changes? thank u..	Master data update requests will only be submitted as needed. Existing master data will be retained unless there is a request for update.	Master Data	Answered
79	Nolan Sunico	ZAMCELCO	nolan.sunico@zamcelco.com.ph , gannymede.tiu@zamcelco.com.ph Please include us on NEA-BIT Certificates	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Security Certificate	Answered
80	Naomi B. Daray	SURSECO 2	Hi, po, Sir Rod. Regarding sa MSEAC which will be changed to MCOPE, paki-include na rin po 'yung updating ng SECTORS field (e.g. religious, business, farmers, youth, etc.) kasi limited lang po 'yung selection/ sectors na nandoon. Thank you.	MSEAC DET will be replaced by MCOO DET. MCOO DET is in progress. In the meantime, please continue submitting MSEAC DET. Additional requirement will be included in requirements gathering with Sir Arnel (Institutional).	Refer to NEA - DET Submission	Answered
81	Group	CEBECO II	How many characters is accepted for the details/text section?	Currently, we don't have the exact number of characters but rest assured, it's enough to cater all needed details since it's in email body format.	OTRS	Answered
82	Janet Notarte	LEYECO IV	Wala bang Globe Hotline Number for the NEA BIT Service Desk?	NEABIT Service desk only has 1 hotline number.	NEA BIT Service Desk	Answered



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83	Christina Tionko	SURSECO I	Hello po.. Regarding the geography list po, magprovide po ba kayo ng new geography list and potential # of connections for the connections DET? Thank you po	You can download this through the web portal. Click on Downloads>Geography>Select the Region you want to download>pdf file will be downloaded.	Geography	Answered
84	Michael Salvador	IFELCO	may we request for globe (other network number) for our convenience. thanks po	NEABIT Service desk only has 1 hotline number.	NEA BIT Service Desk	Answered
85	Group	MASELCO	maselcomasbate@yahoo.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
86	Jenny Longjas	LEYECO II	hi po! already installed the security certificate successfully. I tried accessing the nea web portal, however it says that my account is inactive. what to do?	Hello po, by 7am tomorrow pa po magiging available ung access sa system.	User Credential	Answered
87	Steffi Ebio	BILECO	new user request: steffiebio5@gmail.com / bilecobod@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered



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88	Marianita Biaco - Terrado		new user request: neneterrado1963@yahoo.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
89	Anthony B. Lagrada	NONECO	For NONECO, we are submitting the Technical DETs through email as per NEA order since NEA BIT Portal is not available. But based on the quarterly assessment, our Technical DETs is Non-compliant, we are right now submitting our data through Simplified DETs for Technical via Google sheets. Is this affects our performance since we are submitting the Technical DETs through e-mail...thank you...	Please email Rexon Argana regarding this.	Refer to NEA - DET Submission	Answered
90	Nolan Sunico	ZAMCELCO	New User Request: nolan.sunico@zamcelco.com.ph can we request for two user account on our Coop?	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered



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91	Eliseo S. Bercero	MOELCI II	New User Request: moelci2ogm@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
92	Nelson Cebrian	ANECO	New User Request: mygelraden@gmail.com cristaljane.ignilan@gmail.com, reygenoraiz@gmail.com, ronniejala@ymail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
93	Sheryl C. Agnes- Yanesa	SORECO 2	New User Request: soreco2.cpd@gmail.com c/o Sheryl C. Agnes- Yanesa	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
94	Group	CASURECO I	hi sir/ma'am upon log in to NEA Web Portal..I was prompt with "Your Account is Inactive. Please Contact your system administrator"..	On May 27, 2021, NEA BIT Web Portal will be available to all users.	User Credential	Answered



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95	Marcial Nahiwan	IFELCO	New User Request: ifelco.light@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
96	Group	MOPRECO	tolabzclyde21@gmail.com thank u	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered
97	Group	CASURECO I	are the submission of April 2021 DETs which is due on May 30, 2021 be submitted here at NEA Web Portal or via email. thank you.	DET's until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered
98	Edralyn Castro	Quezelco1	request for new users of QUEZELCO I : aicat_10@yahoo.com erwin_enriquez_1007@yahoo.com bernadettedrbitoin@yahoo.com caselyn.alcaraz@gmail.com	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
99	BeverlyMarie Cabahug	LANECO	hello po... submission of dets to nea bit will be effective na po ba for the month of April 2021?	DET's until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered



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100	Naomi B. Daray	SURSECO2	Sir, Rod, clarification po. Sabi po kasi ninyo kanina, may AFFIDAVIT from GM before the submission of DETs. Pero during the trial submission po ngayon, di namin nakita saan part 'yung AFFIDAVIT.	Affidavit to be issued soon in Infopedia.	Refer to NEA - DET Submission	Answered
101	Keanu Glenn Taclas	ILECO	Sir, I tried to log in to NEA Web Portal using my credentials. However, web portal prompted "Invalid Credentials". I created a ticket in neaotrs requesting for account recovery and reset of password. Hoping for prompt response po. Thank you.	On May 27, 2021, NEA BIT Web Portal will be available to all users.	User Credential	Answered
102	Evitah	NUVELCO	Sir yung reports po for April 2021, dito na po isubmit?	DET's until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered
103	Marcial Nahiwan	IFELCO	in the submission of DETs, would it be an option to send via email in cases of low internet connection? Any penalty/s for non-compliance on the deadline of submission of dets.	DET's until June 2021 should be submitted via email in parallel to NEA BIT submission. NEA will observe late submission for July 2021 DETs onwards.	Refer to NEA - DET Submission	Answered
104	Michel H. Sajul	MARELCO	Sir Rod, regarding po s submission ng DET from January to May. Nagsubmit po kami dati thru email. kung magresubmit po kami thru NEA BIT pwede po ba na yung dati naming na naisubmit ang iupload sa or kailngan pa naming itransfer yun sa bagong DET format?	Affidavit to be issued soon in Infopedia.	Refer to NEA - DET Submission	Answered



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105		SORECO1	Mas maganda po siguro yong affidavit isabay na rin po sa PORTAL	Affidavit to be issued soon in Infopedia.	Refer to NEA - DET Submission	Answered
106	Olive Bete	BENECO	For the MFSR po na DET which is due this May 30, paano po ang submission? Are we still required to submit the required hard copies?	DETs until June 2021 should be submitted via email in parallel to NEA BIT submission. No hard copy submission.	Refer to NEA - DET Submission	Answered
107	Agnes Lago	LEYECO II	Are Modified DET Templates still required for submission (through email softcopy and hardcopy) as required before?	DETs until June 2021 should be submitted via email in parallel to NEA BIT submission. No hard copy submission.	Refer to NEA - DET Submission	Answered
108	Ruth Fadriga	ANTECO	Our April DETs thru email po muna?	DETs until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered
109	Group	CENPELCO	Sir/Ma'am, Magsusubmit pa po ba ng Technical data thru SIMPLIFIED DET (Google links) for the month of April this 30th? and per Template po ba ung affidavit or general na po per coop?	Simplified technical DETs should be continuously submitted. Affidavit is per EC.	Refer to NEA - DET Submission	Answered
110	Group	QUIRELCO	for the report "institutional others" due on May 30 po, sa email paba submit or nea bit napo?	DETs until June 2021 should be submitted via email in parallel to NEA BIT submission.	Refer to NEA - DET Submission	Answered



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111	Group	QUIRELCO	Request for new users for QUIRELCO : quirelcofsd@gmail.com, quirelcotsd@gmail.com, quirelcoisd@gmail.com, quirelco@yahoo.com thank you po.	For new users, we need the following: First Name Middle Name Last Name Primary Email Address Secondary Email Address EC	New User - User Credential	Answered
112	Mariela Sharif	CASURECO III	Do we also need to submit the Modified DETs(Finance) and Simplified DETs(Technical) this May 30, 2021	Simplified technical DETs should be continuously submitted.	Refer to NEA - DET Submission	Answered
113	Arnulfo A. Cordova	DASURECO	dasureco.cpd@gmail.com	Note: Request for presentation/security certificate (NEA BIT Go Live and NEA BIT References section)	Infopedia	Answered