

# Save the Date: NEA BIT – “GO LIVE WITH THE ECS”

- NEA BIT OPERATIONS WILL SOON BE OPERATIONAL! Did you know that.....
- NEA BIT’s new Operations and Maintenance provider is QUESTRONIX CORPORATION-INDRA.O&M services include enhancements, correctives and OTRS.
- NEA BIT’s Cloud Service Provider (CSP) is Software Ventures International (SVI) Technologies using Microsoft Azure Platform (the same with the previous NEA-BIT cloud platform)
- NEA-BIT is now funded through the NEA’s Internally Generated Funds (IGF) which was previously given in the form of Technical Assistance/grant by the EU and administered by the World Bank.
- NEA BIT underwent User Review (UAT on Operations) at the NEA level which ended April 16, 2021. Questronix is currently cleansing systems operations.
- **Save the Date: Go Live with the ECs in May 2021!** Orientation on the NEA-BIT User operations to follow.

# WHAT'S NEW WITH NEA-BIT 2021?

## NEA BIT SYSTEM FEATURES

- Updates in the Master Data submitted prior to the pandemic
- For more detailed/updated information, please browse the NEA BIT FAQs on page 4 of the NEA BIT Info-Pedia ([www.nea.gov.ph](http://www.nea.gov.ph))
- For new instructions, please browse NEA BIT Reference, 1. Quick Reference  
2. Security Certificates (NEA BIT Info Pedia. [www.nea.gov.ph](http://www.nea.gov.ph)) or you can reach us on the following contact numbers and email addresses:

## NEA BIT COUNTER PART TECHNICAL SUPPORT FOR THE USER REVIEW AND TESTING/GO LIVE

### NEA BIT SUPPORT:

Email : [neabitsupport@indracompany.com](mailto:neabitsupport@indracompany.com)

Mobile No. : 09992200319

# WHAT'S NEW WITH NEA-BIT FY 2021?

## SVI Technologies Cloud Support

- Mervin Osma      mosma@svi.com.ph      2633-8788
- Jerome Bautista      jbautista@svi.com.ph      2633-8788
- Erwin Labios      elabios@svi.com.ph      2633-8788

## **NEA BIT COUNTER PART TECHNICAL SUPPORT FOR THE USER REVIEW AND TESTING/GO LIVE**

### NEA

- Shirley Salvador      sjsalvador07@gmail.com      - (02) 8-929-21-71/8-929-1909 local 124
- Lovejoy Fernandez      donlovejoy@yahoo.com      - (02) 8-929-21-71/8-929-1909 local 132/124
  
- Cesar Jacinto      cfjacintojr@gmail.com      - (02) 8-929-21-71/8-929-1909 local 124
- Alan Joseph Ibe      alanibe@gmail.com      - (02) 8-929-21-71/8-929-1909 local 124