## WE HEARD YOUJ

We have noted your concerns and as part of our commitment to continuously improve, here's a BIT of everything you need to know.
(․) Web Portal

1. Get to know the New Status of DET Submissions.
2. Check out the enhanced Portal Dashboard.

The following changes are reflected in the latest version of the DET.
(0) Improved Financial, Institutional, Technical, and Projects DETs:
3. Allocate manually in the MFSR DET.
4. Enter actual District name in District Elections DET.
5. Fill-out the List of Employees DET faster.
6. Needed additional rows available for Interruptions DET.
7. Input actual Total No. of Disconnected Services in the Connections DET.

## Web Portal Updates

Status of your submission is now Submitted, Acknowledged Receipt, or For Revision.

For more clarity, here are the new status of your DET submissions:

Submitted - means your DET has been successfully uploaded to the Web Portal.

Acknowledged Receipt - means your DET has been reviewed by NEA and will reflect in your operational reports.

For Revision - means NEA has found some items that you need to correct/update in your DET. You need to submit an updated DET to the Web Portal.

NEW
Submission Status

## Submitted

Acknowledged
Receipt
For Revision

## Financial Updates

You may now manually allocate in your MFSR DET.

While your EC is preparing for your full ACAM implementation, you may now select Manual Allocation in the Factor field of your MFSR DET (Trial Balance and Payroll Allocation tabs).

You can then encode values under each applicable business segment.

Trial Balance

| Account Code | Account Name | per ACAM | Factor | Total Company |
| :---: | :---: | :---: | :---: | :---: |
| $100-000.00-000$ | ASSETS |  |  |  |
| 110-000.00-000 | NON CURRENT ASSEIS |  |  |  |
| 111-000.00-000 | Distribution Utility Plant and Equipment (Regular) |  |  |  |
| 111-101.00-000 | Distribution Ufility Plant and Equipment In Servike |  |  |  |
| 111-101.10-000 | Land Land Rightsand Improwements | Digect or ellociond | nualilloe |  |

Payroll Allocation

| Account Code | Account Name | Factor | Total Company |
| :---: | :---: | :---: | :---: |
|  | EXPENSE ACCOUNIS |  |  |
| 512-000-00-000 | DISTRIBUTION EXPENSES |  |  |
| 512.501 .00 .000 | Operation, Supervision, Engineering | Manual aloczion |  |

## Financial Updates

Some labels in the MFSR DET have been updated.

To help you in filling out the MFSR DET some labels have been updated.

| Old Label | Updated Label |
| :---: | :--- |
| Other Financial Banking | Banks |
| Non-Financial Institutions | Other Financial Institutions |
| Calamity Fund | Extraordinary Losses |

## Financial Updates

Accounts for "Depreciation and Amortization Expenses - SFP" were moved from account code series '541-500-XX-XXX' to '540-500-XX-XXX'

Accounts for "Short Term Loans" were moved from account code series '221-101-XX-XXX' to '221-201-XX-XXX'


## TRIAL BALANCE

## NEW

540-508-00-000 540-508-11-000 540.508 .12 .000 540-506-13-009 540-508-14-000 $540-508.15 .000$ 540-508-16-000 540-508-17-000 $540-50818.000$ 540-508-19-000 540-508-20.000 540.508 .21 .000 540-508-27-909 540-508-23-000 $540-508-24.000$ 540-508-25-009 540-508-26-000

## Account Name

per ACAM

DEPRECAATION AND AMORTPATION EXPENSES -SFP
Depreciation Expenses-Dist utility Piant \& Equipment
Depr Exp. - Euilding
same as ASSET ALLOC
Depr. Exp. - Structures and Improvements
Depr. Exp. - Station Equipment
Depr. Exp. - Foles, Towers, \& fistures
Depr Exp. Overhead Conductors \& Devices
Bepr. Exp - Underground Condait/Raceways
Depr Exp - Underaround Conduit \& Devices
Depr. Exp. - Dist. Line Transf \& Circuit Redosers
Bepr. Exp. - Powfer Conationing Equipment
Depr Exp. - Req Entit/ Prop Cons Premises
Depri Exp. - St, Light 2 Signal System
Bepr. Exp. - Suhmarine cable system
Depr. Exp. - Serrice Drop Wires \& Equipment
Depr. Exp. - Meters, Metering Equip. Sa Meter Transformer Bepr. Exp. - Otrice Furniture e Equipment
Degr Exp. - Transportation Equioment
same as ASSET ALLOC
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## Financial Updates

Encode the data for WESM / PEMC in the A. Power Suppliers/RES section of the Power Accounts Payable (PAP) DET.

Section C.WESM has been removed.

```
NEW
```

Encode your data for WESM (Wholesale Electricity Spot Market) or PEMC / Philippine Electricity Market Corporation (whichever is left active by the Master Data Manager) in the A. Power Suppliers/ RES section.

NOTE: PAP DETs with multiple identical entries for power supplier will not be accepted by the Web Portal.

| Particulars |  | Current Account |  |
| :--- | :---: | :---: | :---: |
| A. Power Suppliers/ RES | Power | VAT |  |
|  |  |  |  |
|  |  |  |  |

## Institutional Updates

You may now input the actual District name in your District Elections DET.

Good news!
You no longer need to encode the GEO ID in the District field of your District Elections DET.

Just type the actual name of the district under the column provided.


## Institutional Updates

It is now easier to fill out the AGMA table in the Meetings and Resolutions DET.

You may now enter multiple dates and comments in the Date per EC By-Laws field

Date of Conduct now allows future dates!

ANNUAL GENERAL MEMBERSHIP ASSEMBLY (AGMA)

## Institutional Updates

It is now easier to fill out the AGMA table in the Meetings and Resolutions DET.

Columns of the AGMA table are now more properly labeled.

Enter the Number of Major Issues Discussed and the descriptions in the Topics discussed field.

| Number of Major Issues Discussed | Topics Discussed |
| :---: | :---: |
| 1 | New |
| 2 | Topic1 1 |
| 3 | Topic 1, Topic 2, Topio3 |

## Institutional Updates

You can now encode the actual Board Resolution No. in the Meetings and Resolutions DET.

Your Meetings and Resolution DET now allows you to enter alphanumeric characters (letters and numbers) in the Board Resolution Number field.


## Institutional Updates

## Your BOD DET can now be more easily understood.

As you have requested, the Start Date of Term has been changed to Start Date of First Term.


## Institutional Updates

You can now accomplish the List of Employees DET faster.

Now, you don't have to fill out the Regular and Non-Regular Employees tables every month!

If your List of Employees DET does not have any changes from the previous month, just select No in the Are there any changes? field under the Non-Regular and Regular sections. If there are changes, select Yes and input all your employees' details required including updates and new entries.
'c A c n then upload a blank List of Employees DET.


## Institutional Updates

You can now accomplish the List of Employees DET faster.

Note also that Others row has been added in the Non-Regular Employees section for the job titles/roles that are not listed in the DET.

```
NON-REGULAR EMPLOYEES
```

| Field |  |
| :--- | :--- |
|  | No. of Male Manpower |
| Billing Coordinator |  |
| Carpenter |  |
| Clearance/Utility |  |
| Clearing |  |
| CPA |  |
| Disconnector |  |
| Draftsman |  |
| Engineer |  |
| Linemen |  |
| Mechanic Driver/Mechanic |  |
| Meter Reader |  |
| Office Clerk/Orfice Assistant |  |
| Power Tender |  |
| Reconnector |  |
| Retainer |  |
| Row Cutter |  |
| Staking Staff |  |
| Sub Station Tender |  |
| Systems Loss Reduction Position/Officer |  |
| Others |  |

## Institutional Updates

## You can now accomplish the Compliance Assessment more accurately.

Actual field is now Actual Hours in Customer Service Standard table of your Compliance Assessment DET.

It now allows up to 4 decimal places.

| Compliance | *Sample values only. |
| :--- | :---: |
| hours upon receipt of application | Actual Hours |
| hours upon payment of fees | 24.5000 |
| hours upon on-ste arrival | 24.5000 |
| hours after recapt of complants | 4.5000 |
| hours before scheduled interruption | 5.5000 |
| hours after receipt of call | 34.5000 |
| hours after settement of amount duefcompromise agreement | 0.5000 |

*Customer Service Standard parameters are now in hours.

| CUSTOMER SERVICE STANDARD |  |  |
| :---: | :---: | :---: |
| Customer Service Parameter |  |  |
| 1. Processing/ Approval of applications for service connection (with complete requirements) | Within | 24 |
| 2. Service-drop connection | Within | 48 |
| 3. Restoration of service after line fault on the secondary side, including service dropl lateral | Wthin | 4 |
| 5. Response time on Consumer Complaints (Billing, Payment and Meter Complaints) | Wahin | 24 |
| 5. Timeframe in informing Customer on scheduled power interruptions | At least | 72 |
| 3. Response time to emergency calls | Wahin | 0.5 |
| 7. Response time to reconnection of service due to disconnection | Within | 24 |

## Technical Updates

## You can now add more rows to encode your Power Interruptions.

Just click the Add Rows button and new rows will be added in your Power Interruption the DET.

You can add up to 1000 rows!


## Projects Updates

## You may now encode the monthly number of Services Disconnected in your Connections DET!

You no longer need to input the Services Disconnected in the Web Portal Comments box!

ALWAYS input your total number of Services Disconnected in the DET since the Web Portal now allows negative Total Services in Place.

| Monthly Connection Details |  |
| :--- | :---: |
| New Services Connected | 50 |
| Services Reconnected | 5 |
| Services Disconnected | 65 |
| Total Services in Place |  |

# STAY TUNED! 

More updates coming soon.

* Noce. brigifter futare

