



June 17, 2020

Engr. Ma. Una Padilla
Iloilo II Electric Cooperative, Inc.
Pototan, Iloilo

Dear Engr Padilla,

We are very sorry for the non-publication of your scheduled Advertisement in our Classified Section that should have been published today, June 10, 2020 because of some system error.

Our production group was trained to be accurate in preparing advertisements knowing that it is only through excellence that we build loyalty among our advertisers. Although we have achieved a 99% accuracy rate, there are times when an error does get past our quality control efforts.

Thank you for your understanding and consideration.

Sincerely yours,

A handwritten signature in black ink, appearing to read 'Iris E. Desvarro', is written above the printed name.

Iris E. Desvarro
Sr Account Executive - Provincial