



Republic of the Philippines
NATIONAL ELECTRIFICATION ADMINISTRATION
Quezon City

17 October 2013

MEMORANDUM FOR THE ADMINISTRATOR

SUBJECT : 2013 First Semester Performance Evaluation Reports

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Attached, for your approval, is the 2013 First Semester Corporate Performance Evaluation Report, subject to further validation by the Internal Audit and Quality Control Standard Management Office (IAQSMO).

Thank you.

RODERICK N. PADUA
Director, Corporate Planning Office

Recommended by:

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Distribution Utilities Services

EDILBERTO I. BASSIG
Deputy Administrator for Field Operations

JOHN JOSEPH M. MAGTULOY
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SONIA B. SAN DIEGO
Acting Deputy Administrator for Corporate
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Approved by:

EDITA S. BUENO
Administrator

NATIONAL ELECTRIFICATION
ADMINISTRATION

IN REPLYING, PLS. CITE: #00023320



NEA- 00023320

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10/25/13



**NATIONAL ELECTRIFICATION ADMINISTRATION
2013 CORPORATE PERFORMANCE COMMITMENTS
First Semester Performance Evaluation Report**

| PERFORMANCE MEASURES | WEIGHT (%) | ANNUAL TARGETS | ACTUAL | Verified by: |
|---|------------|----------------|----------|--------------|
| I. STAKEHOLDERS' PERSPECTIVE | | | | |
| 1. Sitio Energization | 20 | 6,614 | 898 | |
| 2. Barangay Line Enhancement | 10 | 328 | 65 | |
| 3. National Average System Loss Level from 11.74% in 2012 (%) | 10 | 11.50 | 12.13 | |
| 4. Consumer Connections | 10 | 445,000 | 232,620 | |
| 5. Number of NEA-Supervised ECs with Positive Financial Operation | 10 | 88 | 87 | |
| II. FINANCIAL PERSPECTIVE | | | | |
| 6. Amount of Loan Facilitated (Php Billion) | 5 | 1.650 | 1.497 | |
| 7. Collection Efficiency (%) | 5 | 100 | 99 | |
| 8. Profitability | 5 | Positive | Positive | |
| 9. Debt Servicing (%) | 5 | 100 | 100 | |
| III. INTERNAL PROCESS PERSPECTIVE | | | | |
| 10. Average Response Time on Documents | | | | |
| a. Fast Lane Documents (hours) | 5 | 38 | 30.09 | |
| b. Regular Lane Documents (hours) | 5 | 112 | 90.74 | |

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| IV. LEARNING AND GROWTH PERSPECTIVE | | | | |
| 11. Average Performance Rating of Employees (%) | 5 | 94 | 94.57 | <i>E. M. Barboza</i> |
| 12. Number of officials/employees graduated from Certification/Competency Programs | | | | |
| a. NEA | 2.50 | 600 | 355 | <i>Chen</i> |
| b. ECs | 2.50 | 3,400 | 1,547 | <i>Chen</i> |
| Total | 100 | | | |

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